



HOW TO RESERVE AN AMENITY

Welcome to our comprehensive guide on reserving amenities. This guide ensures easy-to-follow instructions for making amenity reservations a breeze.

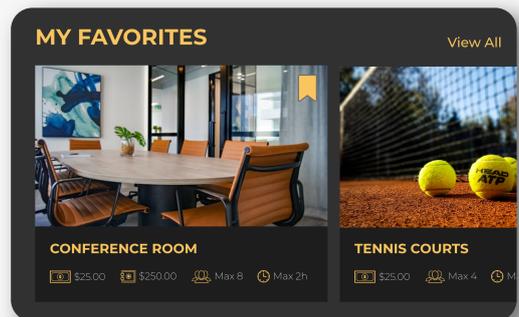


1 Login and Access the Amenity Reservation Section

Once you're logged into your account, **locate and click on the concierge bell icon** situated at the top center of the screen.

2 Explore Available Amenities

Upon clicking or tapping, you'll enter the **"AMENITY RESERVATION"** page. Here, you'll find a list of available amenities.

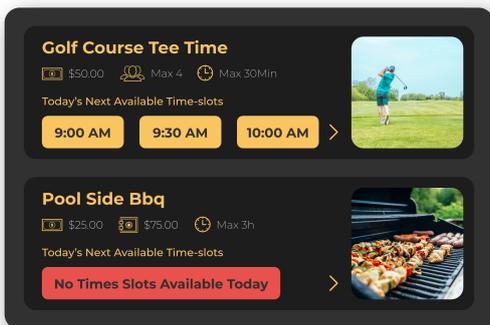


To view all amenities on one page, select **"All Amenities"** or **"View All"**



3 Understand Amenity Details

As you browse the amenities, each will be accompanied by crucial information.



Charge Amount: Cost indicated by the dollar bill icon.



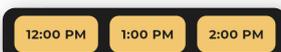
Deposit Amount: Deposit mentioned with the deposit safe icon.



Maximum Capacity: The highest number of people allowed, shown by a three-person icon.



Reservation Duration: Maximum booking time, represented by a clock icon.



Booking Times: Three options for booking times. Click any to expand more choices.



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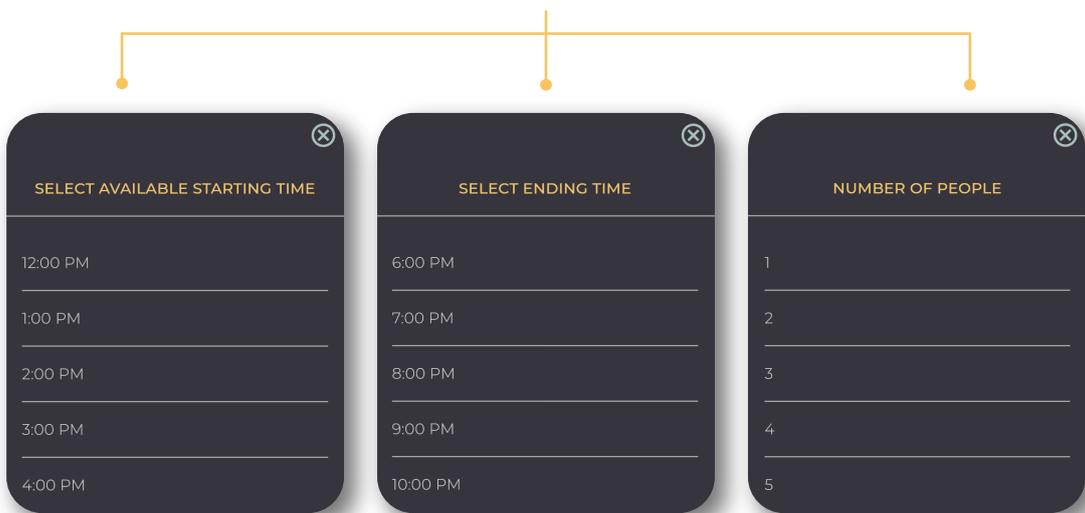
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Under **"DATE OF YOUR RESERVATION,"** click or tap the calendar to view available dates. **Choose a date** from today onwards and confirm with **"OK."** Only open dates are selectable.



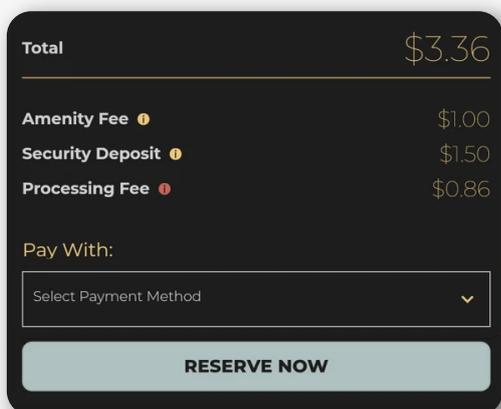
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Choose Start and End Time and specify the Number of Attendees



- For your reservation, select the **"START TIME"** from available slots, then choose the **"END TIME."** Some reservations might have fixed end times based on amenity rules.
- In the **"PERSON"** field, indicate the number of participants for your reservation. Finalize by clicking **"RESERVE NOW."**

RESERVE NOW



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Manage Reservation Costs

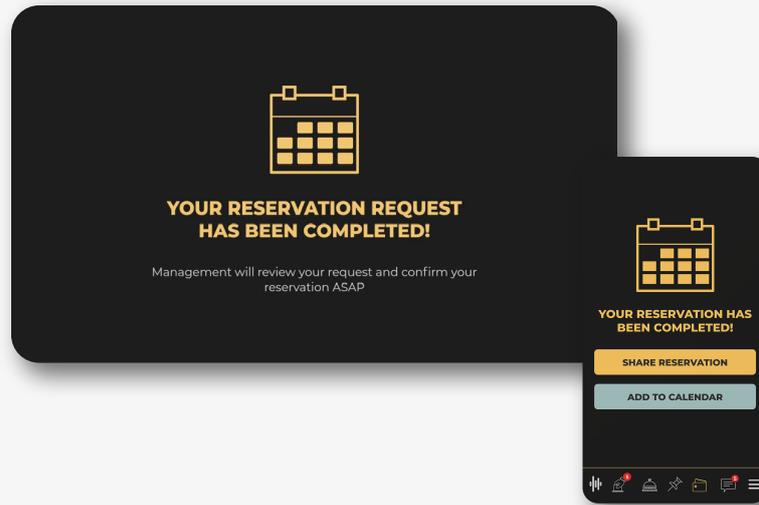
If fees or a deposit apply, the system will prompt you for **payment or deposit details before confirming your reservation.** If no payment method is registered, add one. If it's already there, choose it and click **"RESERVE NOW."**

Reservation Success

Congratulations! Your reservation is confirmed.

Please note that if management approval is needed, you'll receive a notification indicating approval or denial.

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Feel free to explore the straightforward process of amenity reservation **using a web browser**. If you encounter any concerns or queries, our dedicated **ONR Support team is readily available to assist you**.

YOUR AMENITY EXPERIENCE JUST GOT MORE CONVENIENT!

If you have any problems or need additional assistance, don't hesitate to reach out to our dedicated support team at support@onrapp.com