ONR

HOW TO LOG IN

In this article, we'll guide you through the process of logging into your account using the ONR App or via Web Browser.

HOW TO LOG IN VIA THE ONR APP

If you haven't installed the app yet, you can download it in:

- **Google Play:** Download for Android
- **Apple App Store:** Download for iOS

Open the ONR App **1**

Locate and tap the **ONR app icon** on your mobile device to **launch the application.**

2 Enter Your Credentials

On the login screen, **enter your registered email address and password** in the designated fields. Ensure your credentials are correct to avoid login issues.

Once you've entered your credentials, tap the **"LOGIN"** button to proceed.

user@email.com

....

LOGIN

Forgot Password

3 Verify Your Login (if applicable)

Depending on your security settings, you might be required to **verify your login through a two-factor authentication** process. Follow the on-screen instructions to complete this step.

4 Access Your Account

After a successful login, you will be redirected to **your account dashboard** where you can access all features and settings available to you.
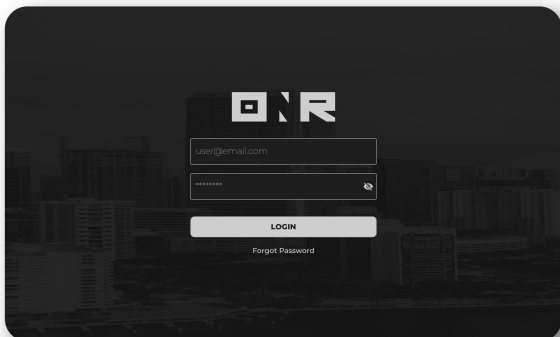
HOW TO LOG IN VIA A WEB BROWSER

Open Your Web Browser ①

Open your preferred web browser and **type in your association's landing page URL.** It should look something like this:

https://cswonderland.onrapp.us/

Then, look for the **"RESIDENT LOGIN"** option in the **top right corner of the screen** and click on it.

RESIDENT LOGIN

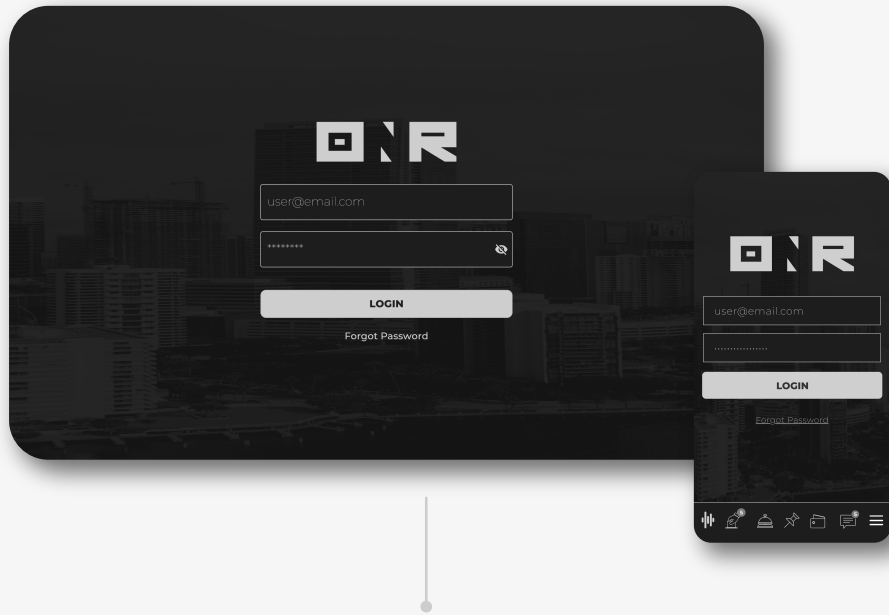② **Enter Your Credentials**

On the next page, **enter the email address and password** that you selected when you received your **'Welcome'** email during the account registration process.

NOTE: If you never received a 'Welcome' email or did not set your password, please submit a support case, contact us to our support mail: **support@onrapp.com** and our team will be happy to assist you.

Click on 'LOGIN' ③

After entering your credentials, click on the **'LOGIN'** button. The platform should immediately **take you to the community feed.**

LOGIN

ONR

TROUBLESHOOTING TIPS

If you **encounter any issues** while logging
in, check the following:

FORGOT YOUR PASSWORD?

If you can't remember your password, tap on the "Forgot Password"
link on the login page to reset it. Follow the instructions sent to your
registered email address to create a new password.

ACCOUNT LOCKED?

If you've entered incorrect credentials multiple times, your account
may be temporarily locked for security reasons. Contact our support
team if you encounter this issue.

APP NOT WORKING?

Ensure you have the latest version of the ONR app installed. If
problems persist, try reinstalling the app or restarting your device.

If you have any problems or need additional assistance, don't hesitate to
reach out to our dedicated support team at **support@onrapp.com**

ONR THE POWER OF SIMPLICITY